Subject: End of Cybersecurity Support Notice for Sensor PHC and ArcGlide THC systems

Summary:

As part of our ongoing commitment to product security and transparent lifecycle communication, Hypertherm is providing an update regarding cybersecurity support for the following products:

- Sensor® PHC control module
- ArcGlide® THC control module
- ArcGlide® THC HMI

Cybersecurity support for these products will end on December 31, 2026.

After this date, Hypertherm will no longer provide cybersecurity updates or vulnerability remediation, and these products will no longer receive firmware, software, or hardware updates.

This change does **not** mean that installed products will stop operating on this date. Replacement parts will continue to be available in accordance with our service commitment. However, as the support period progresses, Hypertherm will have limited control over parts supplies and cost.

What this means for customers

Customers may continue operating installed Sensor PHC and ArcGlide THC systems after support ends. However, any new cybersecurity vulnerabilities identified after that date will not be addressed.

Customers should consider their operating environment, connectivity, cybersecurity requirements, and applicable company policies when deciding whether to continue using these products.

Recommended next step

For customers planning equipment upgrades or replacements, now is a good time to consider transitioning to Sensor THC as an alternate torch height control solution.

We encourage customers to work with their Hypertherm representative or authorized partner to determine the appropriate transition path for their equipment and application.